



To whom it may concern,

Shape Property Management Corp has employed Emmy Curtis at Highstreet in the role of Guest Services Host from March 11th 2017-2021.

During this time her duties have included:

- Customer Service and Greeting Guests
- Hosting at on site events and programming
- Event set up and take down
- Highstreet Ambassador at Community Events

Even as the youngest member of our team Emmy has proven to be a strong example of what our Guest Experience standards aim to deliver. She is extremely outgoing and passionate. Emmy is up for any task and has taken on a wide range of duties from event set up for our large scale events to jumping into costumes to become mascots for our shows and programming, as well as greeting guests with property knowledge, all with enthusiasm.

Emmy has also volunteered her time with our team at the Abbotsford Food Bank as well as at the Crystal Gala, a local fundraiser committed to raising substantial funding for Breast Health at the Abbotsford Regional Hospital and Cancer Centre.

What has stood out for us while working with Emmy is her eagerness to make others feel welcome and her positivity. Her spirit is contagious. Emmy is driven in all aspects of her life from athletics to academics and is an obvious candidate for leadership roles.

Please feel free to contact me for more information.

Best Regards,

Alyssa Short
Guest Experience Manager Highstreet
604-366-3430

